



AT THE AIRPORT

USEFUL VOCABULARY

Check-in counter ticket ID windows seat aisle seat middle seat delayed
on time Have a good flight! Available flight attendant boarding gate

You are a passenger at the airport . You're at the check-in counter. Ask some questions using the information below

- You want a window seat
- You want to know your boarding gate and your boarding time
- You want to know if your flight is delayed
- You want to know in you can eat on board
- You want to know if you can take your bottle of perfume on board

Remember to start the interaction saying: Good morning... etc . Can I ask you some questions? I'd like some information about...? Can I help you? ... where appropriate

- Good morning, your ticket and ID card please?

Student:

- Let me check, yes sir/madam, no problem.

Student:

- Certainly sir/madam. Boarding gate 15

Student:

- Boarding time is 15.15

Student:

- Your flight is on time.

Student:

- Yes, sir/madam . You'll be offered a menu on board.

Student:

- You can only carry 100 ml on board in a transparent plastic bag. Anything else?

Student:

- Here's your boarding card, have a good flight!

Student: