

## Booking a room in a hotel



You are planning to visit New York in two months' time and you want to book a room for you and your wife/husband. A friend has recommended the Fogg's Hotel. Phone the hotel and book a room. This is the information you might need to know:

- . 2 people
- . 4 days (23<sup>rd</sup> March- 27<sup>th</sup> March)
- . Ensuite double room
- . Price
- . You need to give personal details.

### The conversation might be something like this.

*Receptionist:* — Good afternoon, Fogg's Hotel. May I help you?

*Mrs López:* — Yes. I'd like to book a room, please.

*Receptionist:* — Certainly. When for, sir/madam?

*Mrs López:* — March the 23rd.

*Receptionist:* — How long will you be staying?

*Mrs López:* — Four nights.

*Receptionist:* — What kind of room would you like, sir/ madam?

*Mrs López:* — Er... double with bath. I'd appreciate it if you could give me a room with a view

*Receptionist:* — Certainly, madam/sir. I'll just check what we have available. . . Yes, we have a room on the 4th floor with a really splendid view.

*Mrs López:* — Fine. How much is the room per night?

*Receptionist:* — Would you like breakfast?

*Mrs López:* — No, thanks.

*Receptionist:* — It's 150 € per night excluding VAT.

*Mrs López:* — That's fine.

*Receptionist:* — Who's the booking for, please, madam?

*Mrs López:* — Mr and Mrs López, that's L-O-P-E-Z.

*Receptionist:* — Okay, let me make sure I got that: Mr and Mrs López. Double with bath for March the 23rd, 24th, 25<sup>th</sup> and 26th. Is that correct?

*Mrs López:* — Yes it is. Thank you.

*Receptionist:* — Let me give you your confirmation number. It's: 5509. I'll repeat that: 5509. Thank you for choosing Fogg's Hotel and have a nice day. Goodbye.

*Mrs López:* — Goodbye.